Tenant Feedback for Energy and Maintenance Management

Clifford Federspiel

USGBC Conference

November 14, 2002

Spons

CENTER FOR THE BUILT ENVIRONMENT

Overview

Objective

Determine how to effectively use and respond to information provided by occupants to improve building operations

Issues

User Interface

Occupanna[illegible]ten(O)terface)TETEMCSapeMCIDjnaSCSCSa[illegible]

Tenant Interface for Energy and Maintenance Systems (TIEMS)

TIEMS

- É Tenants can check status
- É TIEMS checks for redundant service requests
- É Notices of maintenance activities
- É

Maintenance and Operations Recommender